



RuggedOutdoors

We hope you enjoy your new items from Rugged Outdoors. If you are not completely satisfied with your purchase, you may return it for a prompt refund.

RETURNS: We will gladly accept your unworn/unused product within 30 days from the time of purchase for a refund. Credits will be issued to the original credit card or payment account. Upon receipt, we will process your return/exchange within 7 business days.

EXCHANGES: If you'd like to make an exchange, we recommend you visit ruggedoutdoors.com and place a new order for your preferred item(s), then return your original purchase. This will help to expedite your exchange, as quantities may be limited.

Please note that we cannot offer refunds for merchandise returned after the 30-day period.

customerservice@ruggedoutdoors.com 844.266.HIKE (4453) Customer Service Hours: M-F, 9am-5pm CST

MERCHANDISE RETURN POLICY

TO MAKE A RETURN:

1. Carefully fill out the back of this form, making sure to include your order number.
2. Put the following in your return shipping carton:
 - Merchandise to be returned, with its tags and in the original packaging
 - Completed return form
3. Ship the package back to us via an insured, trackable method. Please keep your shipping receipt for reference.

Address the package to:

**Rugged Outdoors
Returns Department
1812 Federal Drive, Suite B
Urbana, IL 61801**



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RuggedOutdoors.com MERCHANDISE RETURN FORM

Carefully complete this form to make a return:

Return Date: _____

1. CUSTOMER INFORMATION *(Required, Please Print)*

Name on Original Order: _____ Order Number: _____

Email Address: _____ Phone Number: _____

2. RETURN MERCHANDISE INFORMATION

ITEM NAME	BRAND	ITEM NUMBER	COLOR/SIZE	REASON CODE

3. ADDITIONAL COMMENTS

REASON CODES:

- 101** Did not fit / wrong size
- 102** Did not like color / style
- 103** Uncomfortable
- 104** Not as described
- 201** Damaged / defective
- 202** Arrived too late
- 203** Other *(please describe)*