



## RuggedOutdoors

**We hope you enjoy your new items from Rugged Outdoors. If you are not completely satisfied with your purchase, you may return it for a prompt refund.**

**RETURNS:** We will gladly accept your unworn/unused product within 30 days from the time of purchase for a refund. Credits will be issued to the original credit card or payment account. Upon receipt, we will process your return/exchange within 7 business days.

**EXCHANGES:** If you'd like to make an exchange, we recommend you visit [ruggedoutdoors.com](http://ruggedoutdoors.com) and *place a new order* for your preferred item(s), then return your original purchase. This will help to expedite your exchange, as quantities may be limited.

*Please note that we cannot offer refunds for merchandise returned after the 30-day period.*

## MERCHANDISE RETURN POLICY

### TO MAKE A RETURN:

1. Carefully fill out the back of this form, making sure to include your order number.
2. Put the following in your return shipping carton:
  - Merchandise to be returned, with its tags and in the original packaging
  - Completed return form
3. Ship the package back to us via an insured, trackable method. Please keep your shipping receipt for reference.

Address the package to:

**Rugged Outdoors  
Returns Department  
303 South Neil Street  
Champaign, IL 61820**



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## RuggedOutdoors.com MERCHANDISE RETURN FORM

Carefully complete this form to make a return:

Return Date: \_\_\_\_\_

### 1. CUSTOMER INFORMATION *(Required, Please Print)*

Name on Original Order: \_\_\_\_\_ Order Number: \_\_\_\_\_

Email Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_

### 2. RETURN MERCHANDISE INFORMATION

ITEM NAME	BRAND	ITEM NUMBER	COLOR/SIZE	REASON CODE

### 3. ADDITIONAL COMMENTS

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#### REASON CODES:

- 101** Did not fit / wrong size
- 102** Did not like color / style
- 103** Uncomfortable
- 104** Not as described
- 201** Damaged / defective
- 202** Arrived too late
- 203** Other *(please describe)*